



Presenters

Ann Reich is a dynamic speaker with endless energy. If you asked seminar participants what Ann is all about, they would tell you she's where enthusiasm and creativity get down to business.

Her accomplishments and success are the result of more than 15 years directing association communication, education and marketing programs. She's a tested trainer having delivered programs to a wide variety of audiences. She believes in living life to its fullest and making every day a new experience.

Ann received her Bachelor of Arts Degree, with a major in journalism, from the University of North Dakota, and her Master of Arts Degree in Speech Communication, also from UND.

Gail Nelson has been a training professional for 15 years. She specializes in programs for the workplace on conflict, stress and communication strategies.

Gail has a Social Work degree from UND. She has held training and management jobs in St. Louis and Chicago. She spent 10 years as a corporate trainer and management consultant for The Village Business Institute and Employee Assistance Program. She is trained as a mediator through UND's Conflict Resolution Center. Gail is the owner and CEO of Blue Moon Training Workshop. Currently, Gail is pursuing a Master's degree in Counseling and Communication at NDSU. Her practice will seek to decrease stress and increase communication for individuals and families.

Educational Secretaries Association of North Dakota

A Division of NDCEL

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Educational Secretaries Association of North Dakota

presents

Winning Attitudes

April 10, 2007

Bismarck
Ramkota Hotel
Governor's Room

Navigating Conflict

April 11, 2007

Fargo
Wingate Inn
Flickertail Room





Bismarck:
“Winning Attitudes”

This is an uplifting motivational presentation. Ann sincerely believes that winning attitudes begin with programming your mind with success, accepting change, communicating with care, and living through giving. Each of these four points will be explored with the audience.

Come along and develop a positive attitude for living life to its fullest!

Presenter—**Ann Reich**, Director, Member Relations, ND Bankers Association

Fargo:
**“Navigating Conflict:
A Guided Tour”**

Experience the cycle of conflict in a new way—from the driver’s seat! You’ll learn from an experienced mediator how to navigate the whitewater of conflict through tension, confrontation and learn positive adjustments.

Bring a list of recent conflicts in personal and professional life for use with tools to navigate conflict. Very practical applications!

Presenter—**Gail Nelson**, Blue Moon Training



**ESAND
Regional Meetings**

Registration

Please indicate which meeting you will be attending

April 10, 2007 — Bismarck

April 11, 2007 — Fargo

\$25 REGISTRATION ENCLOSED
(includes meal)

Deadline to register:
Bismarck—April 6
Fargo—April 9

Agenda

5 p.m.	Registration
5:30-6:30 p.m.	Social/Dinner
6:30-7:30 p.m.	Program
7:30 p.m.	Adjourn

Gifts for all who attend!

Dress: Casual/Comfortable

Please note all times indicated are “central time.”

Name

Position

School

Address

School Phone

Make checks payable to **ESAND** and mail to:
ESAND
121 E Rosser Avenue
Bismarck, ND 58501